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Nurturing Relationships



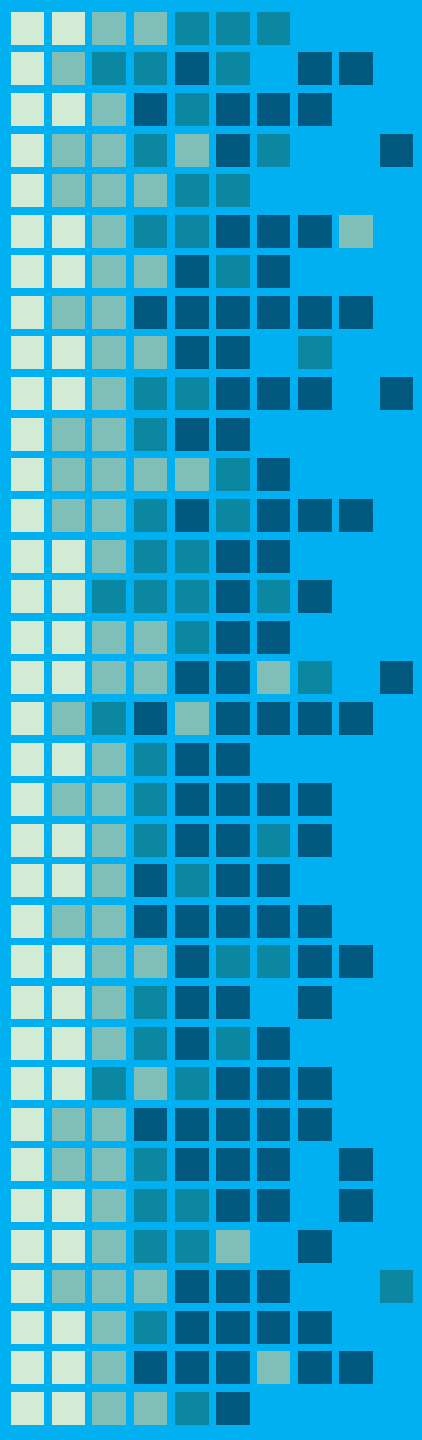
COVID-19 : Benefits given by Singapore Government - Part 2

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The Care and Support Package

The Enhanced Care and Support Package

- The Care and Support Package provides assurance and support to Singaporean households during this period of uncertainty, by helping to defray some of their household expenses
- All adult Singaporeans will benefit, with more help given to the less well-off
- The Package is estimated to cost the Government about \$1.6 billion

Component	Description	Disbursement Timeline
Care and Support – Cash	<ul style="list-style-type: none"> • Cash payout of \$900, \$600 or \$300 for all Singaporeans aged 21 and above in 2020 • Parents, with at least one Singaporean child aged 20 and below in 2020, will each get an additional \$300. 	August to September 2020
PAssion Card Top-up	<ul style="list-style-type: none"> • \$100 PAssion Card Top-up, paid in cash, for all Singaporeans aged 50 and above in 2020 • No need for physical redemptions • This will now be paid together with the Care and Support – Cash payout in consideration of the need for physical distancing during COVID-19 	
Workfare Special Payment	<ul style="list-style-type: none"> • Flat payout of \$3,000 for all employees and self-employed persons aged 35 and above in 2019, who received Workfare Income Supplement payments in Work Year 2019 • The Workfare Special Payment will be given in cash over two equal payments of \$1,500 each, in 2020 	July 2020 and October 2020

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Component	Description	Disbursement Timeline
Grocery Vouchers	Grocery Vouchers of \$300 in 2020 and \$100 in 2021, for Singaporeans aged 21 and above, who live in 1- room and 2-room HDB flats and do not own more than one property	4Q,2020
GST Voucher (GSTV) – USave	<ul style="list-style-type: none"> • All eligible HDB households will receive double their regular GSTV – U-Save in FY2020 (April 2020 to March 2021) through a oneoff GSTV – U-Save Special Payment • Eligible households with five or more members will receive an additional GSTV – U-Save rebate in FY2020, and will thus receive a total of 2.5 times their regular GSTV – U-Save in FY2020 	April 2020, July 2020, October 2020, and January 2021
Service and Conservancy Charges (S&CC) Rebate	<ul style="list-style-type: none"> • Eligible Singaporean households living in HDB flats will receive rebates to offset between 1.5 and 3.5 months of S&CC over FY2020 	
Grants to Self-Help Groups and Community Development Councils	<ul style="list-style-type: none"> • \$20 million grant to SHGs over FY2020 and FY2021 • \$75 million grant to CDCs in FY2020 • These grants will help to scale up local assistance schemes to support vulnerable households 	Discretionary



MAS and Financial Industry Support Measures

Support Measures for Individuals

Deferment of Loan Repayment

Residential Property Loans, Renovation and Student Loans, New Mortgage Equity Withdrawal Loans granted after April 6th, 2020

- Borrowers can choose to **defer repayment of principal or both principal and interest up to December 31st,2020**
- **Interest will accrue only on deferred principal amount i.e. interest-on-interest is waived**
- After the deferment period, the loan amount together with the interest accrued on the deferred principal amount will be fully amortised over the remaining loan tenure (i.e. **no balloon repayment**)
- The **deferment will not cause the loan to be reflected as a restructured loan in the borrowers' credit bureau report**

Commercial and Industry Property Loans

- Borrowers can choose to defer repayment of principal or both principal and interest up to December 31st,2020
- The deferment will not cause the loan to be reflected as a restructured loan in the borrowers' credit bureau report

Motor Vehicle Loans and Hire-Purchase Agreements

- Borrowers can **approach their respective banks** and finance companies to discuss suitable repayment plans
- It would be **subject to case-by-case assessment**
- The deferment will not cause the loan to be reflected as a restructured loan in the borrowers' credit bureau report

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Extend Repayment of Debt Consolidation Plans (DCP)

- Borrowers who are on DCP can apply for **extension of loan tenure of their existing DCP or up to 5 years**, anytime from May 18th to December 31st, 2020
- The extension of loan tenure will not cause the loan to be reflected as a restructured loan in the borrowers' credit bureau report

Defer Insurance Premium Repayments and Flexible Premium Instalment Plans

- Policyholders can apply to their insurer to **defer premium payments for up to 6 months while maintaining insurance coverage during this period**
- Premium deferment is available for **individual life and long-term health insurance policies** with a premium due date or policy renewal date between April 1st to September 30th, 2020
- Policyholders can apply to their insurer for instalment payment plans while maintaining insurance protection for paid-up period

Waiver of Fall-Below Bank Account Service Fees and Failed GIRO Deduction Charges

- Individuals who are not able to meet the relevant minimum average daily or monthly balances for their retail bank accounts **can apply to have fall-below service fees waived up to 31 Dec 2020**
- Individuals who have set up GIRO arrangements for automated deductions of payments (e.g. for insurance premium and electricity/phone bill payments) from their retail bank accounts **can apply to have bank fees for any failed deductions waived up to 31 Dec 2020**

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Easier Refinancing or Repricing of Investment Property Loans

- Borrowers with investment property loans that are out of the lock-in period can apply to refinance or reprice their loans, **without being subject to the total debt servicing ratio (TDSR) and mortgage servicing ratio (MSR)** under MAS' property loan rules , up to 31 Dec 2020
- Consequently, **borrowers who do not meet TDSR and MSR will not need to commit to a debt repayment plan** to repay 3% of their outstanding loan amount over 3 years
- Borrowers can rely on this exemption to refinance or reprice their loans to lower their monthly payments. Any **subsequent application to defer property loan repayments will be assessed by on a case-by-case basis**
- If the loan is still within the lock-in period, contractual penalties may apply

Lower Interest on Personal Unsecured Credit

- Individuals with **unsecured credit facilities** from banks or other credit card issuers may apply to their respective lender to convert their outstanding balances to *term loans at a reduced rate of interest*, capped at 8%
- The **term of the converted loan can be up to 5 years**, depending on the individual's ability to meet the minimum monthly repayment
- This option is available to all **individuals who have suffered a loss of 25% or more of their monthly income** after February 1st, 2020 and are at risk of incurring substantial arrears
- Individuals may apply to their lenders for conversion of their outstanding unsecured debt from April 6th till December 31st, 2020

Support Measures for SMEs

Defer Payment of Principal on Secured SME Term Loans

- Borrowers can choose to **defer payment of principal and pay only interest up to December 31st, 2020**
- Borrowers can choose to extend the loan tenure by up to the corresponding principal deferment period
- Opt-in basis, for borrowers whose loan repayments are no more than 90 days past due as at April 6th, 2020

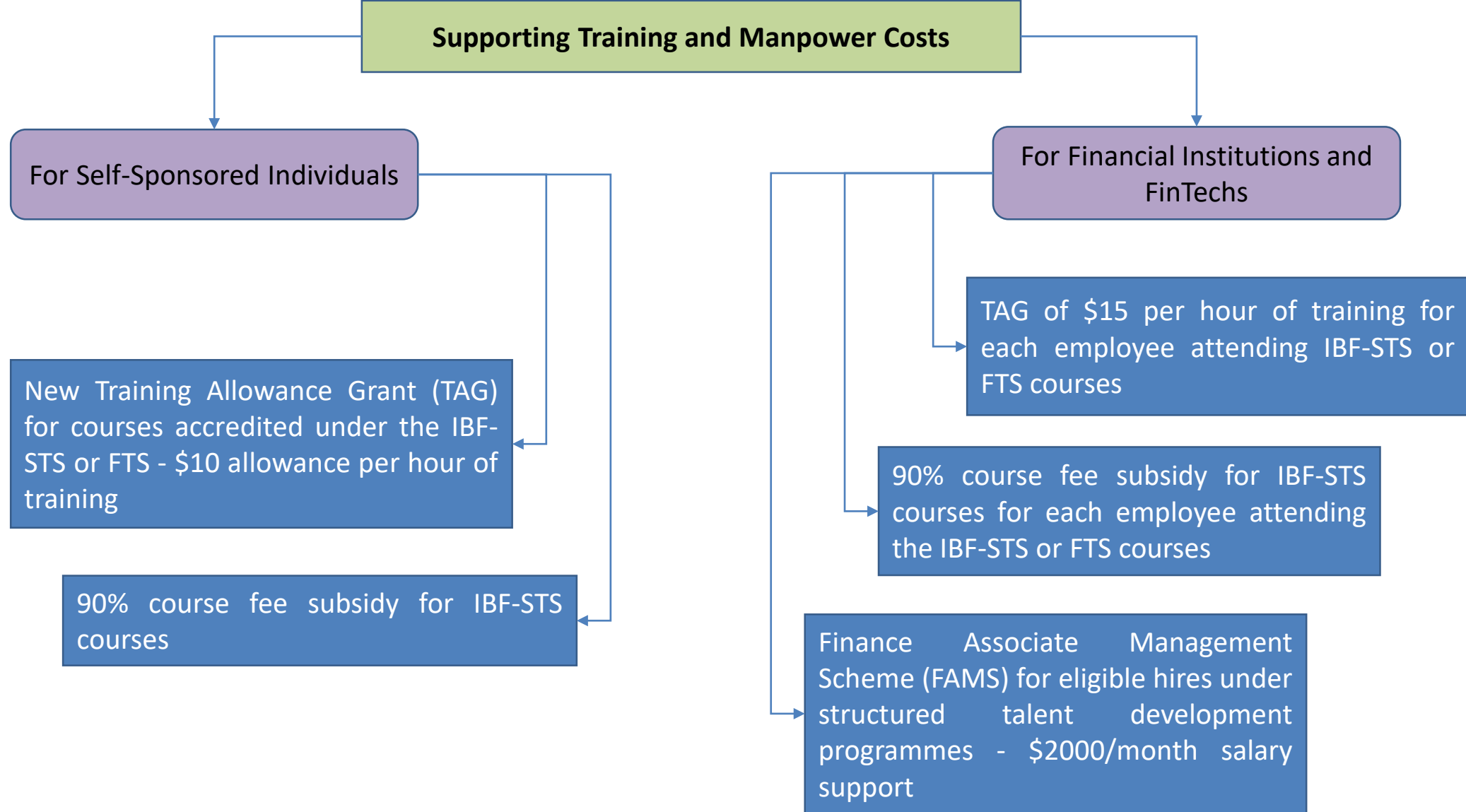
Lower Interest on SME Loans

- **MAS to lend at an interest rate of 0.1% p.a. for a 2-year tenor to eligible financial institutions under the MAS SGD Facility for ESG Loans, to support their lending to SMEs**
- Applies to banks and finance companies participating in Enterprise Singapore's EHS-SME Working Capital Loans and Temporary Bridging Loan Programme

Flexible Premium Instalment Loans

- Policyholders can apply to their insurer for instalment payment plans while maintaining insurance protection for paid-up period

Support Package for Financial Services and FinTech Sectors



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Supporting Digitalisation and Operational Resilience

MAS' Digital Acceleration Grant for digitalisation projects by smaller Singapore-based FIs and FinTechs - 80% Funding Support

Up to \$100,000 support per participating FI per project

For collaborative projects under The Industry Pilot Project

Up to \$120,000 support for the duration of the scheme

For each entity's adoption of digital solutions under the Institution Project Track

Supporting FinTechs' Access to Business Opportunities

6 months free access to API Exchange (APIX)

FinTechs and FIs can collaborate and test solutions through APIX

Self Assessment Framework

For assessment against MAS' Outsourcing and Technology Risk Management (TRM) guidelines



COVID-19 (Temporary Measures) Act, 2020

Inability to Perform Contracts due to COVID-19

The Act aims to provide temporary relief from legal action for up to six months after the Act commences on April 20th, 2020 (i.e. until October 19th, 2020). The Act applies only to those contractual obligations to be performed on or after February 1st, 2020 (but not entered into or renewed on or after 25 March 2020, other than automatically), and that inability is due to a material extent caused by COVID-19 (assessors will be appointed to make a final determination in cases of dispute)

The Act covers the following contracts

Leases or licences for commercial or industrial property (e.g. lease for retail space or restaurant)

Construction contracts or supply contracts (e.g. contract for supply of materials)

Event contracts: provision of goods and services for events (e.g. venue or catering for weddings, MICE event)

Tourism-related contracts: provision of goods and services relating to tourism (e.g. cruises, hotel accommodation bookings)

Certain secured loan facilities granted by a bank or finance company to Small & Medium Enterprises (SMEs)

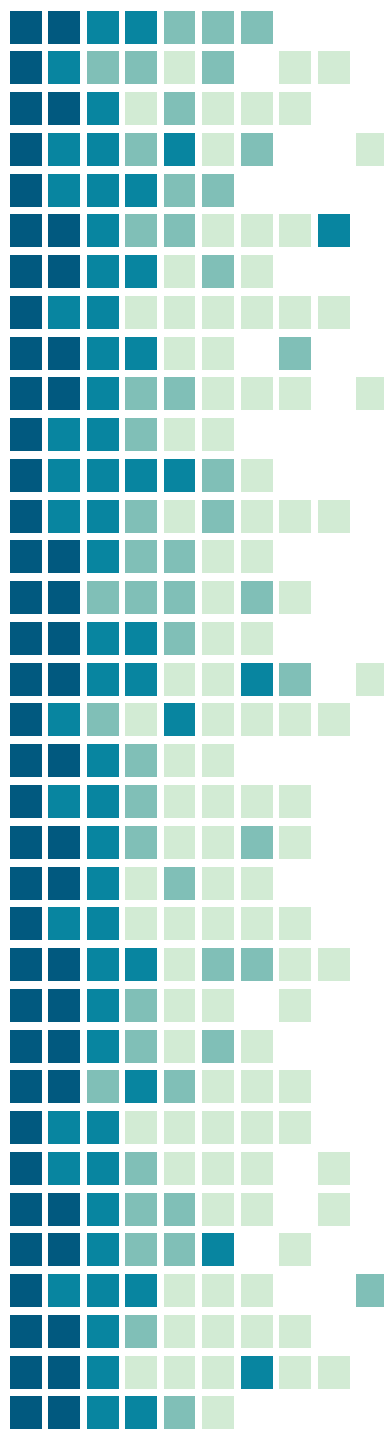
Certain hire-purchase agreements (e.g. where the good hired is a commercial vehicle)

Higher Threshold for Bankruptcy and Insolvency Proceedings

Type	Changes Involving	Before	Introduced
Bankruptcy applications for individuals	Debt quantum	S\$15,000	S\$60,000
	Period for a debtor to satisfy a creditor's statutory demand	21 days	6 months
	Unsuitability for debt repayment scheme	S\$100,000	S\$250,000
	Debt quantum	S\$10,000	S\$100,000
Winding up applications for companies (only applicable to applications after 7 April 2020)	Statutory demands	3 weeks	6 months

Conduct of Meetings

Where personal attendance at any meetings is required by law or legal instrument, such as annual general meeting, board of directors' meeting, etc., an alternative arrangement such as electronic communication, video conferencing, tele-conferencing or other electronic means will be accepted, till such time this temporary measure is lifted



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